

MRI No-show / Cancellation Policy

Please read the following cancellation policy carefully:

ONS strives to provide each patient with the highest quality of care while attempting to accommodate your schedule. We realize that emergencies and other scheduling conflicts arise and are sometimes unavoidable. However, advance notification allows us to offer your time to another patient who is in need of services. Therefore ONS has a no-show / cancellation policy.

1) ONS MRI patients must provide a minimum of 24 hours' notice to change or cancel an appointment. Patients who do not arrive for a scheduled appointment or provide adequate notice will be charged a \$100 cancellation fee. This charge cannot be billed to insurance and must be paid in order to reschedule your appointment.

2) Repeated failure to comply with this policy will result in your name being placed on a "Schedule Based on Availability" list. This will require you to call for appointment availability each day and our staff will do what they can to accommodate you as space on the schedule allows.